

MAPOC Care Management Committee

FCG Primary Care Assessment Project

April 13, 2022

Agenda for Today

- 1. FCG Primary Care Assessment Project Overview and Update**
- 2. Next Steps: Primary Data Collection**

FCG Primary Care Assessment Project Overview

The Primary Care Assessment is a multi-phased project that aims to assess CT DSS primary care program opportunities and provide recommendations to inform the future direction of CT DSS primary care programs.

| | Objective | 2022 |
|--|--|------------|
| Phase 0 <i>Establish Process</i> | <ul style="list-style-type: none"> Establish detailed workplan/ project framework | Feb |
| Phase 1 <i>Initial Evaluation</i> | <ul style="list-style-type: none"> Review existing program documentation Interview state team for background/ context Complete preliminary program assessment | Mar |
| | | Apr |
| | | May |
| Phase 2 <i>Primary Data Collection</i> | <ul style="list-style-type: none"> Interview members, providers, and other key stakeholders to understand stakeholder priorities | Jun |
| | | Jul |
| | | Aug |
| Phase 3 <i>Recommendations</i> | <ul style="list-style-type: none"> Develop options and recommendations for the future of CT DSS primary care programs | Sep |
| | | Oct |
| Phase 4 <i>Support Implementation</i> | <ul style="list-style-type: none"> Outline implementation considerations and key activities to support implementation of recommendations | Nov |
| | | Dec |

Progress to Date:
Information Gathering
and Initial Observations

Next Step:
Primary Data Collection/
Stakeholder Engagement

Starting Point: Initial Observations

Initial Observations are intended to synthesize existing program documentation and key informant input into a directional assessment across program elements that serves as a starting point for the identification of opportunities and options.

| | | Program Dimension | CMAP Overall | PCMH | PCMH+ |
|---|------------------------|--|---|------|-------|
| Equity <i>(assessed for each dimension)</i> | Program Performance | Member Access and Provider Participation | <ul style="list-style-type: none"> Status: Program performance review substantively complete – program design and implementation review underway Key Sources: PCMH/ PCMH+ program performance data and program requirements, CMAP primary care system performance data, Multi-state benchmarking, CT DSS input sessions | | |
| | | Cost | | | |
| | | Quality | | | |
| | | Member and Provider Experience | | | |
| | Program Design | Payment Model | | | |
| | | Care Delivery Redesign | | | |
| | | Performance Measurement | | | |
| | Program Implementation | Administrative Model | | | |

Information Gathering Input

To date, we have identified the following sources as part of our information gathering efforts. Any other recommendations are welcome.

| | Sources |
|--------------------------------------|--|
| PCMH/ PCMH+ Program Performance Data | <ul style="list-style-type: none">• CHN PCMH Longitudinal Review• Mercer PCMH+ Annual Shared Savings Reports• PCMH+ Formal Evaluation: RTI, Evaluation of the State Innovation Models (SIM) Initiative Round 2: Model Test Final Report, June 28, 2021 |
| PCMH/ PCMH+ Program Requirements | <ul style="list-style-type: none">• PCMH and PCMH+ Program Guidance (Enhanced Care Coordination Activities Guide, Under-Service Utilization Strategy, etc.)• PCMH+ RFPs |
| CMAP Overall Primary Care Data | <ul style="list-style-type: none">• CHN Gap and Network Adequacy Analysis• CHN MY 2020 Annual Provider Profiling Report• CHN HUSKY Health Program Health Equities Report• CT OHS Cost Growth Benchmark Program• CMAP CAHPS Survey Data• Supplementary enrollment, utilization, and expenditures data as requested |
| Multi-State Benchmarking | <ul style="list-style-type: none">• Kaiser Family Foundation Primary Care Access Indicators• Medicaid/ CHIP Scorecard Quality Measures• Primary Care Expenditures: Investing in Primary Care, A State-Level Analysis; July 2019, Patient-Centered Primary Care Collaborative and the Robert Graham Center• Medicaid.gov Medicaid Per Capita Expenditure Estimates for States and Data Quality Assessment (2019) |
| CT DSS Input Sessions | <ul style="list-style-type: none">• Input Sessions with CT DSS, CHN, and Mercer teams |

Next Step: Primary Data Collection

Over the summer (June-July), we will be engaging members, providers, and other key stakeholders to share their perspectives on Medicaid primary care, and the PCMH and PCMH+ programs.

| | 2022 |
|--|------------|
| Phase 0 <i>Establish Process</i> | Feb |
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| | Dec |

| | |
|--|---|
| Member Focus Groups | (1) Cohort 1 (2) Cohort 2 (3) Cohort 3 |
| Provider Focus Groups | (1) PCMH Practices (2) PCMH+ Practices (3) Practices not Participating in PCMH or PCMH+ |
| Non-Member/ Provider Stakeholders | (1) MAPOC Committee Members (2) Cohort 2 (3) Cohort 3 |

MAPOC Committee Members will be invited to participate in the input process over the summer